| OEM EL                   | FOR MEURO         | MED DE LIGETATION DE PROVIDENCE DE NOMBER  | 1 .                | MS   | FORM APPH OVER<br>MB MO. 0935-039<br>(X3) DATE SURVEY<br>COMPLETED |
|--------------------------|-------------------|--|--------------------|--|--|
|                          |                   | 495413   | 8. WING            |  | 11/16/2016   |
| *                        | OVIOER OR SUPPLIE |  |                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br>1739 KIRBY ROAD<br>MC LEAN, VA 22101                            |  |
| (X4) IO<br>PREFIX<br>TAG | (EACH OEFICIEN    | TATEMENT OF DEFICIENCIES<br>ICY MUST BE PRECEDED BY FULL<br>R LSC IDENTIFYING INFORMATION) | IO<br>PREFI<br>TAG | PROVIDER'S PLAN OF CORRECTIC X (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCEO TO THE APPROF OEFICIENCY) | O BE COMPLÉTION  |
|                          |                   |  |                    | ло Г274  |  |

#### F 000 INITIAL COMMENTS

An unannounced Medicare/Medicaid standard survey was conducted 11/15/16 through 11/16/16. Corrections are required for compliance with 42 CFR Part 483 Federal Long Term Care requirements. The Life Safety Code survey/report will follow.

The census in this 49 certified bed facility was 46 at the time of the survey. The survey sample consisted of 11 current Resident reviews (Residents 1 through 11) and 4 closed record reviews (Residents 12 through 15).

F 371 483.35(i) FOOD PROCURE,

SS=E STORE/PREPARE/SERVE - SANITARY

The facility must -

- (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and
- (2) Store, prepare, distribute and serve food under sanitary conditions

This REQUIREMENT is not met as evidenced by:

Based on observation, staff interview, and facility document review it was determined that the facility staff failed to store food in a safe manner and failed to ensure areas in the kitchen were free of pests.

The facility staff failed to label and date cheddar cheese when opened.

F 000 F 371

12/20/16

The bag of shredded cheese was discarded on 11/15/16.

A facility wide audit of all refrigerators and food storage areas has been completed with no additional infractions noted.

F 371

The facility policy and procedure related to food storage has been reviewed. All facility personnel responsible for labeling and dating of food have been in-serviced on proper food storage protocols.

All refrigerators and/or food storage equipment will be monitored as part of day and evening shift rounds by the dietary service manager and/or designee. In addition, a monthly audit will be performed by the Director of Dietary Services. Any infractions noted will be reported to the QAPI committee for further monitoring and evaluation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIEN REPRESENTATIVE'S SIGNATURE

Administrator

112711

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved the continued program participation.

WOHRERO

NOV 29 2016 invation sheet Page 1 of 6

### DEPARTMENT OF HEALTH AND HUMAN SERVICES.

PRINTED: 11/17/2016 FORM APPROVED OMB NO 0938-0391

| CENTER   | S FOR MEDICARE   | E & MIEDICAID SERVICES  |  |  | OWN 14                             | <u>J. 0000-000</u>         |
|--|------------------|---|--|--|------------------------------------|----------------------------|
| STATEMENT OF OEFICIENCIES<br>AND PLAN OF CORRECTION  |                  | (X1) PROVIDER/SUPPLIER/CLIA<br>IOENTIFICATION NUMBER:                                 | (X2) MULTIPLE CONSTRUCTION A. BUILDING |  |                                    | ATE SURVEY<br>DIMPLETED    |
|  |                  | 495410  | B. WING                                |  | 1                                  | 1/16/2016                  |
| NAME OF PROVIOER OR SUPPLIER  ARLEIGH BURKE PAVILION |                  |   |  | STREET AOORESS, CITY, STATE,<br>1739 KIRBY ROAD<br>MC LEAN, VA 22101 | ZIP COOE                           |                            |
| (X4) IO<br>PREFIX<br>TAG                             | (EACH OEFICIENC  | ATEMENT OF OEFICIENCIES<br>Y MUST BE PRECEOEO BY FULL<br>LSC IOENTIFYING INFORMATION) | IO<br>PREFI<br>TAG                     |  | CTION SHOULO BE<br>THE APPROPRIATE | IX5)<br>COMPLETION<br>DATE |
| F 371  | Continued From p | age 1   | F.S                                    | 371 <b>F469</b>  |                                    | 12/20/1                    |

The findings include:

Observation was made of the kitchen on 11/1/516 at 7:35 a.m. accompanied by other staff member (OSM) #3, the dietary manager. The walk in refrigerator was observed. A five pound bag of shredded cheddar cheese was two thirds gone. The package was wrapped with plastic wrap. There was no label or date of when the package was opened. OSM #3 looked at the package and stated it didn't have a date when opened. He read another label that stated it had been delivered on 11/7/16. When asked how long it was good for, OSM #3 stated, "Seven days." OSM #3, was asked if the cheese was still good, since the cheese was delivered on 11/7/16 and there is no date of when it was opened. OSM #3 stated, "You are correct. It has to be thrown away because seven days since delivery is yesterday and since we don't know when it was opened, it must be discarded."

The facility policy, "Labeling & Dating of All Food Items" documented in part, "Policy: All food items will be properly labeled and dated. Procedure: When any food item is opened or removed from the freezer, a proper label must be attached with that days date and the proper use by date using the following chart:

Refrigerator - Grocery items open - 7 days"

The administrator and director of nursing were made aware of the above findings on 11/15/16 at 4:25 p.m.

The facility dishroom was treated appropriately under the pest control program documentation. Any openings in the drywall or tile noted in the dishroom were corrected on 11/16/16.

A facility wide audit has been completed and no additional infractions were noted.

The facility has evaluated its pest control program, including responsiveness of the contractor. In addition the facility has evaluated the kitchen cleaning schedule and made changes by development of cleaning logs to support daily, weekly and monthly cleaning schedules. All personnel responsible for the pest control program and kitchen cleaning schedules have been in-serviced.

All cleaning schedules and kitchen equipment will be monitored as part of day and evening shift rounds by the dietary service manager and/or

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Event IO: U2POtt

Facility IO: VA0407

If continuation sheet Page 2 of 6

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# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/17/2016 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES (   |  | (X1) PROVIDER/SUPPLIER/CLIA   | (X2) MULTIPLE CONSTRUCTION |       |  | (X3) DATE SURVEY                                      |  |
|---|--|---|----------------------------|-------|--|---|--|
| AND PLAN OF CORRECTION  |  | DENTIFICATION NUMBER:   | A. BUILDING                |       |  | COMPLETED   |  |
|   |  | 495410  | ;<br>B. WING               | i     |  | 11/16/2016  |  |
| NAME OF F   | PROVIDER OR SUPPLIER   |   | ł                          | STREE | ET ADDRESS, CITY, STATE, ZIP CODE  | 1   |  |
| ARI EIGH  | H BURKE PAVILION   |   | į                          |       | KIRBY ROAD   |   |  |
| MILLIUS   |  |   |                            | MC L  | EAN, VA 22101  |   |  |
| (X4) ID<br>PREFIX<br>TAG  | (EACH DEFICIENCY   | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING (NFORMATION)  | ID<br>PREF<br>TAG          | 1X    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD<br>CROSS-REFERENCED TO THE APPROPE<br>DEFICIENCY)  | BE COMPLETION   |  |
| F 371   | Continued From pa  | age 2   | F                          | 371   | designee to ensure that st   | tandards and  |  |
|   |  |   |                            |       | criteria are met. In addition  | on, a monthly   |  |
|   |  | tion was provided prior to exit.  | F 469                      |       | audit of the kitchen equipr  | ment and  |  |
| F 469<br>SS=E   | 483.70(h)(4) MAIN<br>CONTROL PROGF   | TAINS EFFECTIVE PEST<br>RAM   | Γ.                         | 469   | cleaning logs will be perfo  |   |  |
|   | control program so and rodents.  | aintain an effective pest that the facility is free of pests  |                            |       | Director of Dietary Service monitoring of the facility's program will be completed of Facilities. Any infraction reported to the QAPI complete to the QAPI complete to the QAPI complete to the QAPI complete to the properties of t | pest control<br>d by the Director<br>ns noted will be |  |
| This REQUIREMENT is not met by: Based on observation, staff inter of facility documentation it was defacility staff failed to have an effect program in the kitchen of the facility evidenced by observation of a live kitchen trash can. |  | tion, staff interview and review<br>tation it was determined the<br>o have an effective pest control<br>hen of the facility, as   |                            |       | monitoring and evaluation  |   |  |
| ,   | The findings include   | e:  |                            |       |  |   |  |
|   | of the dish room. A inch in length, not in   | nade on 11/15/16 at 7:40 a.m.<br>A live roach, approximately one<br>ncluding antennae, was found<br>the trash in the trash can.   |                            |       |  |   |  |
|   | She yelled for OSM When asked if she OSM #7 stated, "I state wall (pointing to where dish racks where we will be with the company of the c | employee, was in the area.  ##3, the dietary manager.  had seen any other roaches, saw one yesterday crawling on the area above the sink and were stored) but I washed him when asked what she is the sees any bugs, OSM #7 ##3)." When asked if she told h yesterday, OSM #7 stated, |                            |       |  |   |  |

## AND HUMAN SERVICES

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|   |                      | AND HOMAIN SEIZAICHE                                      |             |     |   |       | 7 0000 0001        |
|---|----------------------|---|-------------|-----|---|-------|--------------------|
| CENTER  | S FOR MEDICARE       | & MEDICAID SERVICES                                       |             |     | <u> </u>  |       | D. 0938-0391       |
| STATEMENT OF OFFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA |                      |   | (X2) MUL    | TIF | PLE CONSTRUCTION  |       | ATE SURVEY         |
| ANO PLAN O  | F CORRECTION         | IOENTIFICATION NUMBER:                                    | A. BUILO    | INC | G   | (,)   | //V#- [1., ] C.O   |
|   |                      |   |             |     |   |       |                    |
|   |                      | 495410  | B. WING     |     |   | 11    | 1/16/2016          |
| NAME OF F   | ROVIDER OR SUPPLIER  |   |             | Г   | STREET AODRESS, CITY, STATE, ZIP CODE                         |       |                    |
|   |                      |   |             |     | 1739 KIRBY ROAD   |       |                    |
| ARLEIGH   | BURKE PAVILION       | **  |             |     | MC LEAN, VA 22101   |       |                    |
| (X4) IO   | SUMMARY STA          | ATEMENT OF OFFICIENCIES                                   | Ю           |     | PROVIDER'S PLAN OF CORRECTIO                                  | N     | (X5)<br>COMPLETION |
| PRÉFIX  | (EACH OEFICIENC)     | Y MUST BE PRECEOEO BY FULL<br>SC IOENTIFYING INFORMATION) | PREF<br>TAG | -   | (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCEO TO THE APPROP | RIATE | OATE               |
| TAG   | REGULATORY OR L      | SCIDENTI TINO IN ORDER COLOR                              | 17.0        |     | OEFICIENCY)   |       |                    |
|   |                      |   |             |     |   |       |                    |
| F 469   | Continued From pa    | age 3   | F4          | 46  | 9   |       |                    |
| 1 400   | Continued From pe    | -9  |             |     |   |       |                    |
|   | Further observation  | n of the dish room revealed the                           |             |     |   |       |                    |
|   | drain trans located  | near the floor of the room with                           |             |     |   |       |                    |
|   | open drywall aroun   | d the drain traps. There was                              |             |     |   |       |                    |
|   | an open area of dr   | ywall above the right corner of                           |             |     |   |       |                    |
|   | the sink area, next  | to where the dishwasher dish                              |             |     |   |       |                    |
|   | racks are stored. T  | his area was approximately                                |             |     |   |       |                    |
|   | seven inches by fo   | ur inches. There were two                                 |             |     |   |       |                    |
|   | cardboard bug trap   | os found in the dish room, one                            |             |     |   |       |                    |
|   | at opposite corners  | s of each other. Both were                                |             |     |   |       |                    |
|   | collapsed and were   | e soaking wet with water.                                 |             |     |   |       |                    |
|   |                      | to the bitchen was  |             |     |   |       |                    |
|   | I he pest sighting t | book in the kitchen was                                   |             |     |   |       |                    |

treatment." The pest control receipts were reviewed and

reviewed. There was documentation of the roaches in the kitchen/dish room on 4/22/16, 6/7/16, 10/5/16 and 10/12/16. A note was made on the 10/12/16 sighting "Requested upgraded

documented the following: "7/20/16 - Did not document the kitchen having been treated.

7/29/16 - Roaches in kitchen/dining area. Baited requested for roaches.

8/9/16 - Night Service - Dietary in its entirety.

8/17/16 - No documentation of the kitchen being treated

9/13/16 - Night Service - Dietary in its entirety

9/21/16 - Kitchen not documented as treated.

9/27/16 - Not the building that the kitchen was in.

10/3/16 - Roaches - kitchen, office, dish wash

10/11/16 - Night Service - Dietary in its entirety. 10/12/16 - Service for Roaches - time 9:00 p.m. Dietary in its entirety. A note documented, "Treated for roaches. There was food found to be left out on trays. Trays were being brought in from the rooms while we were onsite for

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Event IO: U2PO11

Facility IO: VA0407

If continuation sheet Page 4 of 6

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|                          |                                 | AND HOWAR OUTVIOLS  |                   |         |   |        | O. 0938-0391               |
|--------------------------|---------------------------------|---|-------------------|---------|---|--------|----------------------------|
|                          |                                 | & MEDICAID SERVICES   | [(V2) 1411        | TIDLE ( | ONSTRUCTION   |        | ATE SURVEY                 |
| STATEMENT<br>AND PLAN O  | OF OEFICIENCIES<br>F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IOENTIFICATION NUMBER:                               | 1                 |         | SONG EXCEPTION  |        | OMPLETED                   |
|                          |                                 | 495410  | B. WING           | ·       |   | 1      | 1/16/2016                  |
| NAME OF F                | PROVIOER OR SUPPLIER            |   |                   | STRE    | EET AOORESS, CITY, STATE, ZIP COOE  |        |                            |
| ADI FIOL                 | LOUDIE DAVILION                 |   |                   | 1739    | KIRBY ROAD  |        |                            |
| ARLEIGH                  | H BURKE PAVILION                |   |                   | MC      | LEAN, VA 22101  |        |                            |
| (X4) IO<br>PREFIX<br>TAG | (EACH OEFICIENC)                | TEMENT OF OEFICIENCIES<br>Y MUST BE PRECEOEO BY FULL<br>SC IOENTIFYING INFORMATION) | 10<br>PREF<br>TAG |         | PROVIOER'S PLAN OF CORREC<br>(EACH CORRECTIVE ACTION SHO<br>CROSS-REFERENCEO TO THE APPF<br>OEFICIENCY) | ULO BE | (X5)<br>COMPLETION<br>DATE |
| F 469                    | Continued From pa               | nge 4   | F                 | 469     |   |        |                            |
|                          | •                               | keep in mind this is a calling  |                   |         |   |        |                            |
|                          | card for roaches. V             | Ve did not see any live   |                   |         |   |        |                            |
|                          | roaches, however,               | we did see egress areas   |                   |         |   |        |                            |
|                          | around the pipe ch              | ases. Suggest better cleaning in the prep area and the                              |                   |         |   |        |                            |
|                          | dishwashing room.               |   |                   |         |   |        |                            |
| •                        | 10/19/16 - Kitchen              | not documented as treated.  |                   |         |   |        |                            |
|                          | 10/25/16 - Night se             | rvice - Kitchen not   |                   |         |   |        |                            |
|                          | documented.                     | building in which the kitchen   |                   |         |   |        |                            |
|                          | was in.                         | banding in which the kitchen  |                   |         |   |        |                            |
|                          |                                 | uilding in which the kitchen  |                   |         |   |        |                            |
|                          | was in.                         | · · · · · · · · · · · · · · · · · · ·   |                   |         |   |        |                            |
|                          |                                 | vice - Treated all areas,<br>Treated for roaches.                                   |                   |         |   |        |                            |
|                          | 11/15/16 - 8:46 a.m             | n. Roaches. Dishwashing area.   |                   |         |   |        |                            |
|                          | State Inspector on              | site. Baited for roaches in pot   |                   |         |   |        |                            |
|                          | wash areas. Inspec              | cted the rest of the kitchen."  |                   |         |   |        |                            |
|                          | An interview was c              | onducted with OSM #8, the   |                   |         |   |        |                            |
|                          | pest control employ             | yee, on 11/15/16 at 9:45 a.m.   |                   |         |   |        |                            |
|                          |                                 | e-baited the kitchen and dish   |                   |         |   |        |                            |
|                          |                                 | e comes every second<br>Idle of the night to do the                                 |                   |         |   |        |                            |
|                          | treatment. When a               | sked if he had seen any more  |                   |         |   |        |                            |
|                          | roaches on his insp             | pection of the kitchen, he  |                   |         |   |        |                            |
|                          | stated he had not.              |   |                   |         |   |        |                            |
|                          | The facility policy, '          | 'Pest Control" documented in  |                   |         |   |        |                            |
|                          | part, "Policy: If pes           | ts are seen in the kitchen, the   |                   |         |   |        |                            |
|                          |                                 | ger or appropriate staff shall be<br>ng where the pest was seen                     | <del>;</del>      |         |   |        |                            |
|                          | and when Appropr                | iate action will be taken to  |                   |         |   |        |                            |
|                          | eliminate any repor             | rted pest situation in the  |                   |         |   |        |                            |
|                          | department. Proce               | edure: 1. The contractor comes  | i                 |         |   |        |                            |
|                          | in to complete prev             | entative spray treatments at  |                   |         |   |        |                            |

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the appointed times. 2. If a pest situation is reported, the contractor comes in to spray at the appointed times. The contractor will document

Event 10: U2PO11

Facility IO: VA0407

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# DEPARTMENT OF HEALTH AND HUMAN SERVICES

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| CENTERS FOR MEDICA  | RE & MEDICAID SERVICES   |   | OMB NO. 0938-0391                                      |
|---|--|---|--|
| STATEMENT OF OFFICIENCIES<br>AND PLAN OF CORRECTION   | (X1) PROVIOER/SUPPLIEF/CLIA<br>IOENTIFICATION NUMBER:  | (X2) MULTIPLE CONSTRUCTION A. BUILDING                                      | (X3) OATE SURVEY<br>COMPLETED                          |
|   | 495410   | B. WING   | 11/16/2016   |
| NAME OF PROVIOER OR SUPPL   |  | STREET AOORESS, CITY, STATE<br>1739 KIRBY ROAD                              | E, ZIP COOE  |
| ARLEIGH BURKE PAVILIO   | N  | MC LEAN, VA 22101   |  |
| TOCTIV (EACH OFFICIE  | STATEMENT OF DEFICIENCIES<br>NCY MUST BE PRECEOEO BY FULL<br>DR LSC IOENTIFYING INFORMATION)   | IO PROVIDER'S PLAN PREFIX (EACH CORRECTIVE A TAG CROSS-REFERENCEO T OEFICIE | ACTION SHOULO BE COMPLETION<br>TO THE APPROPRIATE DATE |
| contractor chemodishes, pots par processors, and covered. If these treatment, they prior to use. 4. the kitchen only food service makitchen area will disposed of accespecifications."  The administrate made aware of p.m. | in page 5 with action taken. 3. If the inically treats the kitchen, all ins, toasters, blenders, food in other equipment must be see items are not covered during must be washed and sanitized. The contractor chemically treats after receiving consent from the anager. 5. Any pest traps in the libe monitored every shift and cording to the contractor's for and director of nursing were these findings on 11/15/16 at 4:2 mation was provided prior to exit | 25  |  |

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Event IO: U2PO11

Facility IO: VA0407

)f continuation sheet Page 6 of 6

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